



"WHERE CUSTOMERS SEND  
THEIR FRIENDS"

(913) **535-8039**

[www.topnotchheatingandair.com](http://www.topnotchheatingandair.com)

- You Never Pay Overtime
- No Voice Mail - a friendly person will always answer your call day or night!
- Employee Background Checks
- 24 Hour Service - 7 Days a Week
- Angie's List Super Service Award Winner 9 Years in a Row
- Weekend & Evening Appointments Available

*Cool Ideas . . . Hot Topics*

*Spring 2015*

## TOP NOTCH wants to help with your SPRING CLEANING

Is the inside of your home ready for springtime? In a mad rush to get outside and enjoy yard work and warm sunshine, let's not forget where we spend most our time.

Prepping your home for a new season is so much more than going through closets. While Top Notch doesn't do windows, we do offer advice and services to protect your family and your home from unexpected indoor and outdoor surprises.

An integral part of your spring cleaning process should include a visit from your friendly Top Notch service technician for an annual **air conditioner inspection and tune-up**. Other important components of your home's HVAC system also need TLC this spring and throughout the year.

### Changing Air Filters

These inexpensive HVAC necessities keep pollution and debris out of your ventilation system and come in all shapes and sizes.

- Many of us use filters with a MERV rating of 1-4, but these don't block particles smaller than 10 microns. Pollen, dust, dander and the like will slip through the cracks exasperating allergy and asthma symptoms.
- Filters with a MERV rating of 5-8 are a good bang for the buck. They stop particles as small as 3 microns without impeding airflow. Filters with a MERV rating as high as 16 stop particles as small as .3 microns.



- Allergists recommend HEPA air filters for those suffering with year round allergies and breathing issues.
- Ultimately, air filters should be changed every 30 days if you suffer from allergies, asthma, smoke indoors or have more than one pet. Otherwise, changing every 60 days should alleviate filter clogging.
- Changing air filters regularly keeps your HVAC system from overworking, eventually saving on energy, money and system replacement.

Top Notch will help you determine which air filter is right for this year's Spring Cleaning project. Page 3 features a special on MERV 8 filters.

### Evaporator Coil Cleaning

Often overlooked but highly important, it is recommended you clean this piece that sits atop your furnace every two to five years. Without proper maintenance, the evaporator coil builds up musty debris and is a breeding ground for mold growth. We use heavy duty cleaners and we are prepared to handle larger coil blockages built up over time.

When was the last time you cleaned yours? See page 3 for our special Evaporator Coil Spring Cleaning offer.

**Read more about our Spring Readiness essentials on Page 2.**



**Family-Owned & Operated**  
*Serving Johnson County for over 40 years!*

[www.topnotchheatingandair.com](http://www.topnotchheatingandair.com)

**24-Hour Service**  
**7 Days A Week**  
*Never a charge  
for overtime!*

# V.I.P. MAINTENANCE

## Top Notch's 3 Levels of Service:

### V.I.P. Maintenance Agreement

\$199/year or \$15.75/month for 1 system and includes:

- One air conditioner clean & check
- One furnace clean & check
- **\$20 OFF** service call
- **15%** discount on equipment, parts and labor

### Signature Service V.I.P. Agreement

\$249/year or \$19.75/month for 1 system and includes:

All the same benefits as our V.I.P. Maintenance Plan above **plus...**

- One Mid Winter "Peace of Mind" Check to check humidifier, clear drain line, check CO levels, replace standard filter, and visual inspection of furnace operation

### Pinnacle V.I.P. Agreement

\$405/year or \$32.91/month for 1 system and includes:

All the same benefits as our Signature Service V.I.P. Plan above **plus...**

- Additional discounts on replacement equipment
- AND BEST OF ALL ... **FREE REPAIRS ON YOUR FURNACE, AIR CONDITIONER AND HUMIDIFIER!!**

*We make appointment  
scheduling easy!!!*

Call: (913) 535-8039

Text: (913) 915-9527

Email: [info@topnotchheatingandair.com](mailto:info@topnotchheatingandair.com)

*Regular maintenance offers  
peace of mind, extends  
the life of your equipment  
investment, and even  
keeps your manufacturer's  
warranty up-to-date!!!!*

## SPRING into SPRING with CLEAN DUCTS and BLOWER WHEEL

*(Continued from the cover)*

### Blower Wheel Cleaning

Unlike the evaporator coil, the blower wheel is more hidden inside the air handling system of your unit. If you don't keep your ducts clean or keep up on filter changes, dust and other contaminants build up on the blower wheel, hindering the amount of air being delivered throughout your home. This extra weight added to the blower wheel strains your motor and shortens the overall lifespan of your equipment. When the blower wheel runs, the debris it collects often breaks off starting a chain reaction of mold and bacteria growth throughout your duct system.

Call Top Notch for your Blower Wheel Cleaning appointment today.

### Duct Cleaning

In addition to giving you're A/C, evaporator coil, blower wheel and air filters a thorough once-over, don't forget the lungs of your home... THE AIR DUCTS. The gunk your ducts take in is eventually expelled right back into your living space. According to the National Air Duct Cleaners Association (NADCA), the typical six-room home creates up to 40 pounds of dust a year.



Imagine breathing in all that dust and other debris, such as allergens, rodent and insect waste, pet hair and dander, and even mold spores. If you have family members with allergies or asthma, or your furniture accumulates dust quickly, duct cleaning should be on your Spring Cleaning checklist. Trust Top Notch's Duct Cleaning service to reach those hard-to-get-to places in your ductwork and ventilation system you can't reach in a typical Spring Cleaning job.

Breathe easier knowing Top Notch is taking care of the dirty work while you play outside.

## SPRING spoiler alert! Are you READY for MOTHER NATURE?

We almost hate to bring it up, but as Midwesterners we know it's inevitable. The beautiful 80 degree day that turns quickly into a massive thunderstorm or tornado advisory. Don't be caught off guard when the power goes out.



Loss of electricity starts raising havoc on life in less than two hours. That's long enough for food to start spoiling and your home to feel stuffy. The kids don't get homework done without lights and computers, and you don't have a way to get dinner on the table.

Backup generators detect a power outage and restore power in as little as 10 seconds so you get back to what is important. Smaller portable emergency generators will get you by in a brief outage. A professionally installed whole home generator offers long term power to life's essentials: refrigerators, freezers, TVs, computers, HVAC systems, water heaters, and stoves and microwaves.

As certified technicians for Kohler and Generac generators, Top Notch has your back when it comes to backup power generation. Let us help you determine the generator size to best fit your needs.

**Top Notch also carries heavy duty surge protectors to protect your valuable HVAC equipment from frequent utility company current disruptions!**

# APRIL 15th is deadline for taxes and new WATER HEATER regulations

By Mike Brosseit, owner Top Notch Heating, Cooling and Plumbing



If you're like me, April 15 is etched in your mind as tax day. Thanks to the Department of Energy, this year 4/15 is another big day for consumers and homeowners as it pertains to an important home necessity, the water heater.

As part of the National Appliance Energy Conservation Act (NAECA), water heaters will require higher energy ratings beginning April 16, 2015. These new requirements will impact how gas, electric, oil and tankless water heaters are manufactured, distributed and installed. How will this affect you?

- Water heaters not meeting Energy Factor requirements will no longer be produced.
- New water heaters are likely to have more insulation and will be larger in size.
- This may require relocation if a new one no longer fits in the current space.
- More than likely, the increase in size and efficiency will come at a greater cost.

On the plus side, the environment will be positively impacted by these new changes. The Department of Energy estimates about \$63 billion in energy will be saved over the next 30 years and carbon monoxide and greenhouse emissions will decrease considerably. You should see a big drop in your energy bills, too!

If your water heater is over 10 years old, this is a good time to make the leap before April 15, 2015 to avoid any installation inconveniences and price increases. Top Notch is making the transition easier on your pocketbook with a \$50 off coupon to the right. Put your income tax return to good use!

## Meet TOP NOTCH Service Technician TOM BALES

A self-proclaimed "tinkerer," Tom Bales loves to fix things at work and at home. He left a life of retail to return to school to study HVAC, finishing in 2007. We are lucky Tom landed at Top Notch nearly three years ago.



**Areas of expertise:** Tom is one of our two service technicians specializing in commercial HVAC. For the last month he has been re-doing ductwork, installing a roof unit and putting in mini-splits at the new At Home store coming to Kansas City soon. At Home is taking over the old K-Mart store on Santa Fe in Olathe and plans on opening another store in Lee's Summit. "It's going to be a big store and it's been a big job!"

**Personal interests:** He's passionate about the Chiefs and totally embraced the Royals World Series run. When he's not watching the games, he is working on home projects, doing yard work and taking his dogs to the dog park. Tom has a Cavalier King Charles Spaniel and a Papillon.

**Movie recommendations:** Tom and his girlfriend of five years, Amy, enjoy watching movies at home. He highly recommends his most recent rentals *Foxcatcher* and *Fury*.

Amy and Tom will be married next month. Please join us in congratulating them!

**Top Notch Heating, Cooling & Plumbing**

info@topnotchheatingandair.com

★ COUPON ★

## WATER HEATER

*Special*

**ALL WATER HEATERS \$50 OFF !!!**

Top Notch - (913) 535-8039

Expires May 1, 2015

CA315



★ COUPON ★

## EVAPORATOR COIL CLEANING

★ **SPECIAL PRICE of \$149** ★

Top Notch  
(913) 535-8039

Thru May 1, 2015

CA315



★ COUPON ★

## 4-pack Lennox MERV 8 Filters

for **\$39**

Top Notch  
(913) 535-8039

Expires May 1, 2015

CA315



## TRANE announces an offer too UNSTOPPABLE to hide.



Receive no interest until January 2020 or up to \$1,150 trade in allowance with the purchase of an eligible Trane system and connected control.



It's Hard To Stop A Trane.

Offer expires June 15, 2015.



## LENNOX the perfect choice for perfect air.

From now until 6/12/15 SAVE

Up to a \$1,700 rebate

Or 18 months no interest no payment financing

Or 48 months equal payment no interest financing



HOME COMFORT SYSTEMS  
Innovation never felt so good.™

Call Top Notch for all the details, requirements and restrictions on these Special Spring Promotions.

**Hot Topics**

# COOL SPRING SAVINGS!!!



Contact Top Notch before 5/1/15 for rebates up to \$1,200 on Mitsubishi Ductless Mini-Splits. Economical and easy to install, units improve comfort, increase the value of your home and are environmentally-friendly.



**TOP NOTCH**  
Heating, Cooling & Plumbing  
*Where Customers Send Their Friends*  
23754 West 82nd Terrace  
Lenexa, Kansas 66227  
(913) 535-8039  
www.topnotchheatingandair.com

RETURN SERVICE REQUESTED

To:

24/7 – CALL 913-535-8039 – WE NEVER CHARGE FOR OVERTIME!

## V.I.P. REWARDS

Wanna hug your Top Notch service technician?

*(even better, let him get the recognition he deserves through your positive feedback!)*  
**And get paid while you're at it!**



**Log onto [www.reviewbuzz.com](http://www.reviewbuzz.com).**

Type in Top Notch and *Select* your Service Tech's picture. In less than 5 minutes, you can *Write* and *Share* a review.

Your praise will get your favorite tech noticed and rewarded.

You'll get our recognition too.

As our thank you, we'll award you our usual **\$25.00 Referral Reward!!!**

### Questions:

Call us at: (913) 535-8039 *or* Fax us at (913) 441-8118 *or*  
Text us at (913) 915-9527 *or* Email us at [info@topnotchheatingandair.com](mailto:info@topnotchheatingandair.com)

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## ZONING the SOLUTION to UNEVEN TEMPERATURES

Two common questions we often get from new callers: How can I get my top floors cooler during the summer months and why are my lower floors still chilly with the furnace running in the winter?

A zoning system answers the problem of uneven heating and cooling on the different floors of your home. It can also solve issues between rooms on the same level, for example in a sunroom or an addition. When a home is zoned, rooms are grouped together according to usage and conditioning needs.

Think of it like the multiple comfort controls you might have in a car. Different passengers control their own comfort levels depending on where they are seated. With Top Notch's Arzel® zoning system, up to four different thermostats are controlled through the main control center.

The zoning control center is linked to your structure's existing heating and cooling system and ductwork. Arzel's control center senses when a floor or room is not getting the same level of airflow, and adjusts accordingly. You are completely in control by setting the thermostats for the comfort levels you desire.

Call us for more info about Arzel® zoning. In addition to improving your overall comfort, the system can save anywhere from 5 to 15 percent on energy bills.